



National Therapy Center

National Speech/Language Therapy Center, Inc.
SPEECH THERAPY • OCCUPATIONAL & PHYSICAL THERAPY • ABA THERAPY

TELETHERAPY CONSENT FORM

It is important that you, as our client, understand the following information with regards to teletherapy:

412 First St. SE
Rear Building, Lower Level
Washington, DC 20003
Phone: 202.470.4185
Fax: 833.803.2521

5606 Shields Dr.
Bethesda, MD 20817
Phone: 301.493.0023
Fax: 833.803.2521

20400 Observation Dr. Ste. 104
Germantown, MD 20876
Phone: 301.540.0445
Fax: 833.803.2521

1934 Old Gallows Rd. Ste. 350
Tysons Corner, VA 22182
Phone: 301.493.0023
Fax: 833.803.2521

1100 N. Glebe Rd. Ste. 1010
Arlington, VA 22201
Phone: 301.493.0023
Fax: 833.803.2521

1. National Therapy Center (NTC) is currently using Zoom for teletherapy services. While Zoom is HIPAA compliant, any internet-based communication is not 100% guaranteed to be secure/confidential. I agree that National Therapy Center should not be held responsible if any outside party gains access to Zoom's personal or confidential information by bypassing their security measures.
2. Every insurance company has different policies with regards to the reimbursement of teletherapy. **Do not assume that you are covered just because your in-person treatment is covered!**
 - a. If your insurance company is in-network with NTC for in-person therapy, it is up to you to check with NTC to ensure your services will still be covered BEFORE starting therapy.
 - b. If your insurance company is out-of-network with NTC, it is up to you to call your insurance company and learn about reimbursement for teletherapy services. As with in-person therapy, you are responsible for payment in full whether or not your services are covered in your out-of-network plan. Any reimbursements will be made directly to you from your insurance company.
3. There are measures that you, as our client, can take to increase security including:
 - a. Ensuring that you are using a computer in a private room/area with the door closed, and if possible, using some type of sound blocking device.
 - b. When possible, connecting to the internet directly (as opposed to using WiFi; this also helps with transmission)
 - c. Making sure to turn Zoom off, not just disconnect from the call, when the session is over.
4. There are measures that you, as our client, can take to ensure your child is getting the most out of his session including:
 - a. Signing onto Zoom a couple minutes before your session time so that we can start promptly
 - b. Limiting distractions by turning off cell phones, avoiding having other windows open on the computer, using a quiet room, etc.
 - c. Having a parent/caregiver/classroom assistant present during the session to assist with activities and/or any logistical issues.



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6. Technical problems may occur. If the call is disrupted, the clinician will do their best to reconnect.
7. All teletherapy sessions are subject to our 24-hour cancellation policy- **you will be charged the full session fee if you “no show” or are late.**

Teletherapy will only be used if determined to be at least as effective as in-person treatment and/or in-person treatment is not a viable option at the time.

I have read the teletherapy contract and acknowledge receipt of this contract. I understand and agree to comply with the policies as they are described. By signing this form, I give consent to National Therapy Center to provide teletherapy services to my child.

I consent to this form being electronically delivered to National Therapy Center.

I certify that I am located in the state of _____ and I understand the clinician has no reasonable means to know my actual location other than my representation of it. I understand that services can only be provided when I'm in that state as a matter of licensure.

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Bethesda, MD 20817
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•
Parent/Caregiver Signature and Date: _____

Child/Client Name (Print): _____

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